

# Macon County, Illinois: Web Support for a County Court System

## The Customer

The Macon County Circuit Clerk is responsible for all legal cases filed in Circuit Court. Responsibilities include physically securing all case files, managing court schedules, and collecting all fees and penalties connected with each case. The Circuit Clerk also summons Petit Jurors and Grand Jurors to service. Child Support payments made in the Circuit Clerk's office are recorded and distributed as per Court Order, and the staff also records all payments made to the State Disbursement Unit.

In addition to these operational tasks, the Circuit Clerk's office handles legal inquiries from the general public, attorneys and judges. These inquiries can range from civil and criminal court information to child support or landlord/tenant actions, traffic tickets, and domestic violence cases. In short, the Circuit Clerk's office plays a key role in managing the relationship between the judicial system and the people of Macon County.

## The Need

To accomplish their many tasks, the court and related agencies in Macon County relied on a single iSeries-based system. All information was entered directly

into the iSeries system at the courthouse. Court employees and the general public could then immediately access this information via two terminals located in the foyer of the courthouse. This instant access was crucial - courthouse staff often handled more than 100 calls a day from attorneys and others seeking basic court information such as scheduled hearing times.

Although incremental upgrades helped improve system's usability, the Circuit Clerk knew that there was much room for improvement. To dramatically improve service, the system needed to make real-time court information available to users via the Internet.

Faced with the challenge to improve service and cut costs, the Circuit Clerk called LRS® IT Solutions.

## LRS IT Solutions

LRS IT Solutions provided Macon County with a web-based solution that lets attorneys and the general public see public court information in real-time. The entire system is hosted on an IBM iSeries On Demand Server. This secure system provides immediate access to live data, while preventing unauthorized users from seeing confidential information.

LRS IT Solutions created Web queries that allow the system to extract data from a single database - in real-time and On Demand.

## The Result

The Macon County Website (<http://court.co.macon.il.us>) saves a tremendous amount of time for both the Circuit Clerk's office and the end users who access the site. Legal information is available via a browser as soon as a clerk enters data into the system. The solution allowed the Circuit Clerk's office to reduce the number of staff, thereby decreasing personnel costs. At the same time, LRS IT Solutions helped Macon County meet their primary objective of providing efficient service to the community.

## About LRS

LRS® IT Solutions has 25 years of experience in providing solutions to many industries. We're dedicated to providing companies with end-to-end solutions that will increase operational efficiencies, speed time to market for products, increase customer satisfaction, and open new sales channels for their products and services.

## Business Requirements

- Improve Service by moving to real time information

## Solution

- Entire system is hosted on an IBM iSeries On Demand Server
- Web queries built allow the system to extract data from a single database in real time

## Benefits

- Legal information is available in real time
- Personnel costs decreased since the number of staff could be reduced

## Products Used

- IBM iSeries On Demand Server

## For more information:

2401 West Monroe Street  
Springfield, IL 62704

217.793.3800

[www.LRS.com/ITSolutions](http://www.LRS.com/ITSolutions)